



## ZERO WORRIES

### *Our Safety & Sanitation Protocol*

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*We are excited to welcome you back to Zero George!  
The health and safety of our employees and guests is our highest priority.  
Here are a few guidelines on extra precautions we are taking  
to ensure you have a safe and enjoyable stay.*

ZERO GEORGE STREET

0 GEORGE STREET, CHARLESTON, SOUTH CAROLINA 29401 | 843.817.7900



## ARRIVAL + DEPARTURE INFORMATION

We are providing no-contact check-in and check-out to accommodate minimal contact.

- Upon arrival, our concierge team will be located outside in the Courtyard to welcome and assist you.
- We will continue to offer optional valet service and all vehicles will be sanitized prior to returning them. Our valet staff will use masks and single-use gloves for each trip.
- Hand sanitizer stations are located throughout the property and we encourage you to utilize them upon entering and exiting the property.
- Our team is always more than happy to help plan your stay and to answer any questions you have regarding Zero George and the Charleston area. They can be reached by phone (843-817-7900) at any time.

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## HOUSEKEEPING

In addition to our regular thorough cleaning protocol, we are also sanitizing each room with a UV light procedure following housekeeping and before guest check-in.

To ensure a safe and comfortable environment for all hotel guests, housekeeping and turndown service are optional during your stay. We will leave extra essentials in your room prior to check-in just in case! Daytime service is available upon request only, between 9:30am-3pm. Nightly turndown service is available upon request only, between 6pm-9pm (\*we are unable to satisfy same day requests made after 3pm).

Should you need any additional items, simply let the concierge know. We will drop off the requested item outside your room.

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## BREAKFAST

Enjoy daily no-contact European continental breakfast (including hot coffee, fresh, hot waffles, multigrain toast with house jam, hard boiled eggs, various cereals and house-made granola) from the comfort of your room!

To optimize safety for guests and staff, breakfast is served as room service with no-contact delivery, placed on a cart outside the guest's room. Guests fill out a breakfast order form with their selections and preferred delivery time the night before and hang it on the outside of their door by 11pm.

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## ZERO RESTAURANT + BAR

Zero Restaurant and Bar is open for dinner with limited outdoor and indoor dining Wednesday-Sunday evenings from 6-10pm.

- We are taking extra cleaning precautions and following the advice of the CDC.
- All tables will be at least six feet apart and our restaurant team members will be wearing masks for the safety of our guests.

We are offering “The Royale Lunch” for takeout from 12-2pm Wednesday-Friday. Enjoy Chef Vinson Petrillo’s world renowned Royale with Cheese (named one of the best burgers in the world by Departures Magazine) for \$25.

Reach out to our concierge to make your reservation or book via [Resy.com](https://www.resy.com)



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## COOKING CLASSES

Our Cooking School is open at limited capacity. Classes are demonstration style, and include a three course meal with wine. Available 11am-1pm every Saturday and Sunday. Book Cooking Class via [Tock](#).

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## ADDITIONAL PRECAUTIONS

We are closely monitoring the health of our team members and taking additional precautions to ensure that everyone remains well.

- All team members' temperatures will be checked daily, prior to entry on the property.
- Our team has been trained on how to properly handle PPE and are required to wear a mask at all times.

*Thank you for understanding and following our precautions during this time!  
Our goal is to ensure you have an enjoyable and safe stay. Should you have any questions,  
our concierge is available anytime at 843-817-7900.*